



Corporate Quality Policy

One of C&K's top core values is to provide superior quality product and services to our Customers, providing them with full satisfaction in their experiences with C&K.

We recognize this can only be achieved through a comprehensive approach, involving every one in the company, on a daily basis.

The approach is built on the following two pillars:

PROCESSES AND ORGANIZATION

- A structured process for developing new products, new processes and all major projects, based on Value Based Product Development.
- Total accountability at every employee level.
- Every member of the company should be provided the possibility to raise any new idea and implement it whenever possible.
- A real partnership with our Suppliers, working as a network to share expectations, best practices and ideas.
- A continuous improvement system, implemented on all our processes, with daily review by management and cascading issues to the right technical or management level.

A handwritten signature in black ink, appearing to read 'John Boucher', written in a cursive style.

John Boucher

Chief Executive Officer

CORE TOOLS

- Top 5 daily review in all production areas, including Quality and Logistics, in order to control quality, delivery and efficiency on a daily basis.
- Lean Manufacturing tools in order to reduce inventories, simplify and speed up processes.
- Six Sigma methodology, with the support of trained Black Belts, in order to handle major improvement projects.
- Comprehensive MRP system, from commercial forecast to customer delivery, in order to control full Supply Chain.
- Business Continuity Planning programs, in order to secure our customers, avoiding any disruption of our Supply Chain.
- Documentation Control through ENOVIA system.

Rev. September 2016